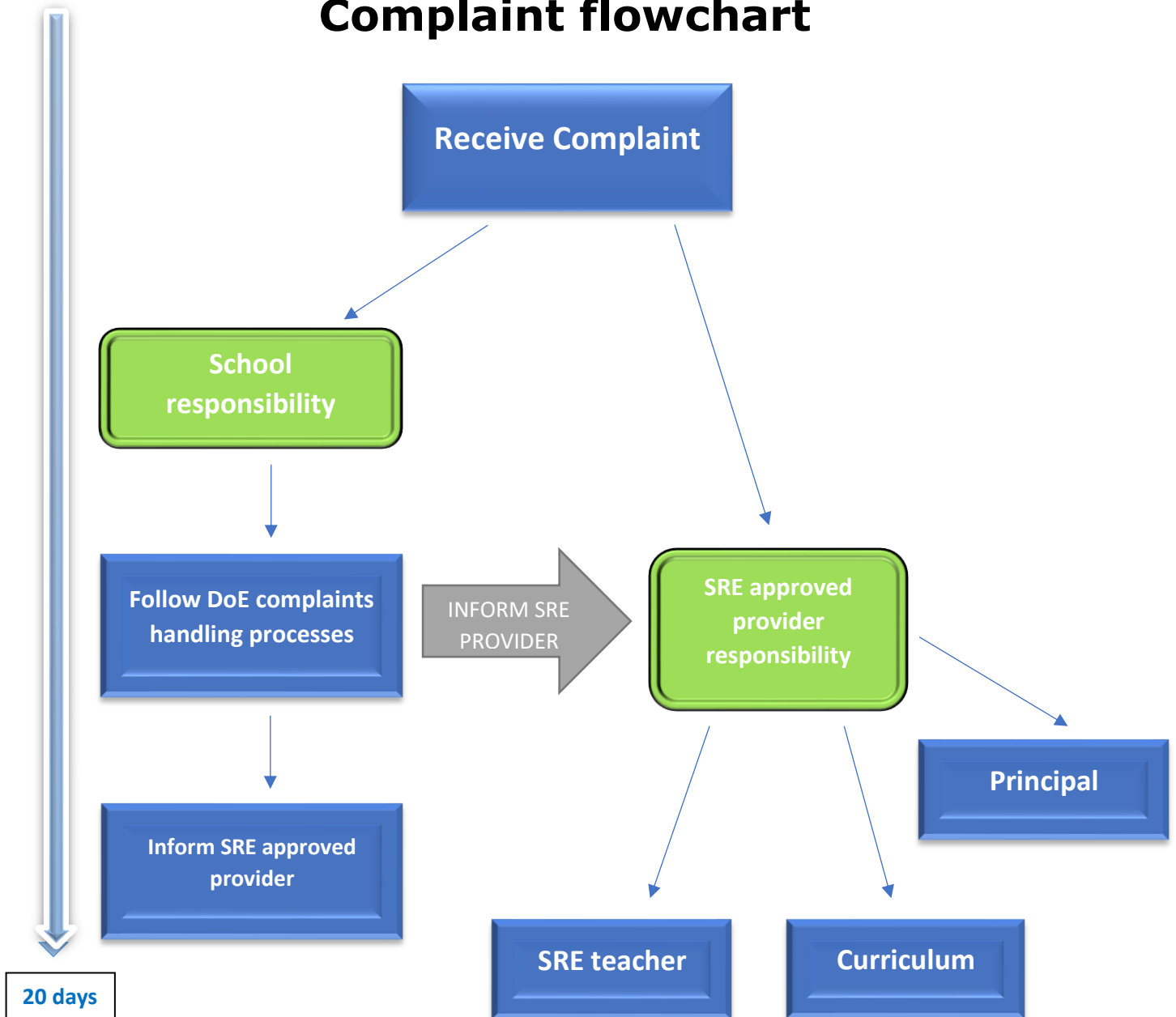


Complaint flowchart



Appendix

School Community and Consumer Complaint Procedure

https://education.nsw.gov.au/policy-library/associated-documents/School-complaint-procedure_AC.pdf

Approved Provider Complaint form

<http://www.lcansw.org.au/documents/LCA NSW SRE Complaint Form.pdf>

Complaints Policies and Procedures issued November 2017 VA001/17

Developed by AFSRE and ICCOREIS in consultation with the NSW Consultative Committee for SRE